St Luke’s Primary Care Centre – Patient Participation Group

Meeting Minutes

# June 28, 2016

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| Present: | Moira Chapman (Chair), Ray Chapman, Tom Tarry, Alison Pound (Practice), Geoffrey Beedell, Wendy Abel, Pauline Robinson, Alan Bottwood, Nicola Novak |
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1. Apologies & Welcome

Apologies received from Christine Churchman, Chris Page, Kath Bottwod and Alison Nish

Chair welcomed Nicola Novak

Chair advised that Jane Other has resigned from the PPG and expressed her thanks for Jane’s contribution

1. Minutes – 20th April, 2016

Agreed

1. Surgery Update

* 2 x New ANPs (Advanced Nurse Practitioner) to be in Practice August – New way of working resulting from unavailability of Doctors
* “MJOG” Texting Service – Intended to be introduced in July.
* AP in dialogue with NCG re plans submitted in respect of several proposed care homes who would require a designated surgery.

1. CQC Report

* Inspection dated 5th April awaiting publication by CQC – Format has changed.
* Good rating overall and in the 5 areas reviewed.
* 5 minor concerns have been actioned and resolved.

1. WLEG Update

Further to JO resigning and CC wishing to stand down, 2 vacancies now exist to represent PPG at WLEG Meetings. Meetings are bi-monthly and next scheduled meeting is 17th July for which anybody interested in attending needs to advise the Chair.

* Delapre and Camphill Surgeries now merged into Eleanor Cross Healthcare
* Mental Health Presentation well received
* Locality Groups to be reduced in number
* NCG to disseminate to GP Alliance Federation
* Wellingborough PPG have run sessions “how to be a better PPG”
* NHS 111 – Derbyshire Health United Rolling Contract renewed

1. Living with Stress and Anxiety - Update

Representatives from First for Wellbeing and NHFT attended along with Voluntary Impact and Health Watch Northampton. Leaflets from Cruse Bereavement Centre and Family Adolescent Services also available.

Steady trickle of attendees, but PPG members spent a lot of time explaining to Patients that Surgery was closed and that there was no access to the Chemist.

In retrospect, summer afternoon timing was not ideal and if event is repeated should be renamed to “Physical & Mental Wellbeing”.

1. Questions, Discussion & Matters Arising

* Ongoing issue for Practice with recruiting Doctors – Use of Locums is short-term solution.
* Surgery issuing c28,000 prescriptions per month which is in excess of NHS England guidelines
* Funding Issue Developments:
  + 24 Hour BP Monitoring commissioned by NCG
  + Leg Ulcers under review by NCG
  + Phlebotomy Contract under review
  + David Macintosh (MP) has asked to meet with AP

1. Next Meeting

* AGM to take place 13th September – 6.15pm
* Signs to go up in July
* Officers have to resign