

St. Luke's working with Northamptonshire's Age UK



From Christopher Duff Chief Executive of Northamptonshire's Age UK :

"I enclose an up to date chart of our referrals for the Personalised Integrated Care Programme. I would like to take this opportunity to thank you and all the staff at the St Luke's practice for the help and support offered by St. Luke's in working with us to deliver this very valuable service to their patients. **St Luke's practice has referred the most patients out of any of the GP participating surgeries into our service.** In fact St Luke's has referred a hugely creditable 36% of the referrals in the period June 2017 to October 2018. **This maximises the service for St Luke's patients and is a really valuable contribution for them and for the programme as a whole. The programme is of course available to all Northampton patients."**

Northamptonshire ageUK Please Donate

Our services Get the support you need | Activities and events Organise social activities | Get involved How you can help | About us What we're doing in the community | Buy products Designed for your needs | Shops Our charity shop

Home / Our services / Personalised Integrated Care

Personalised Integrated Care

This service provides tailored services and support to older people in Northampton.

What does the service offer?

We aim to provide holistic, non-medical support to improve the health and wellbeing of people living in Northampton.

- ✓ A Personal Independence Co-ordinator (PIC) will talk to you to find out what you would like help and support with. They will listen to you and work with you to put in place the help you feel you need.
- ✓ This may include putting you in touch with support groups or other services in your area that you may not be aware of. They may help to set up a group which can help you if such a group does not already exist.
- ✓ Age UK Northamptonshire is working with your GP practice and the local NHS to help improve the support provided to you. If you agree to join this project our PIC will be given access to your medical details to help them in supporting you.

Our PIC will chat to you and find out if you wish to join the scheme. If you think the help and support on offer is not for you, you can choose not to join. Once you join the scheme your PIC will work with your GP practice and others involved in supporting you. The support normally lasts about about 12 weeks, but this depends on the level of support you need.

Who is it for?

For people who live in Northampton and are:

- aged 60 or over and
- have two or more long-term health conditions and
- find it difficult to manage at home and
- are at risk of unplanned admissions to hospital for either health or social reasons.

How much does it cost?

We do not make a charge for this service but may refer you to services for which there is a charge.

How do I access the service?

Please call us on 01604 611200 or send an email referrals.pic@nra.net