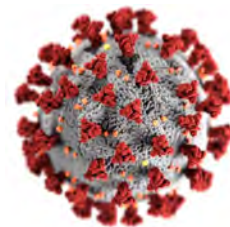


ST LUKE'S PRIMARY CARE CENTRE

CORONAVIRUS (COVID-19) EDITION MAY 2020



Since the outbreak of COVID-19 the practice has had to make significant changes to its working practices to safeguard our patients and our staff. This has meant we have had to implement change and update our processes on an almost daily basis. On behalf of the practice, I would like to thank you, our patients, for being so supportive and understanding during these unpredicted times.



**SHARON HENNELL
PRACTICE MANAGER**

Childhood Immunisations/6 week checks

In order to reduce the number of visits that patients have to the surgery we are going to combine the childhood immunisation appointment with the 6 week baby check. When you attend for the 8 week immunisation appointment the Nurse will co-ordinate a GP to attend to carry out the baby's examination.

The review of Mum will be conducted via a video consultation with the GP prior to the physical baby check taking place.

Vitamin B12

We have carried out a review of patients requiring vitamin B12 injections in the light of the social distancing guidance, reduction of footfall into the practice and to safeguard our patients. Patients who require a Vitamin B12 injection will be contacted by one of our Healthcare Professionals to discuss alternative treatment.

Chronic Disease Management

Patients with Asthma, Diabetes and COPD will receive their reviews via telephone consultation with one of our Practice Nurses.

LIVI

LIVI is a free service that allows patients to book a video consultation with a GP via an online app. The app can be accessed via the App Store or Google Play.

The appointments are NOT with the GP's at this practice.

Patients can usually get an appointment the same day.

It is available from 7am to 10pm on weekdays and 8am to 4pm on weekends.

BH Opening

To support our colleagues in the wider NHS the practice will be remaining open on Friday 8th May 2020.

**IF YOU DO NEED TO ATTEND THE SURGERY FOR AN APPOINTMENT PLEASE COME ALONE OR
LIMIT THE NUMBER OF PEOPLE ATTENDING WITH YOU**

**IF YOU ARE UNSURE OF WHAT TO DO OR NEED ADVICE PLEASE TELEPHONE THE SURGERY DO
NOT COME IN PERSON**

GOOD NEWS STORIES



During these unprecedented times we have been overwhelmed by the generous donations from the following:-

Kellogg's UK and Ireland for the assorted breakfast goodies.

Tetley UK for a huge bag of tea bags

Fluorescent PR for **Burt's Bees** hand and lip balms—much needed after wearing PPE and all the hand washing

Zoflora for supplying cleaning products

The Rugby & Coventry Scrubbers for donating scrubs, wash bags and head bands—to our Nursing Team

Aztec Composites for face masks/visors

Scott Bader for visors

Anonymous donations of face masks from generous patients.

Scrubs Up for Northants NHS for scrubs for the clinical Team

We have also recently completed the installation of Sneeze Screens in Reception

RAINBOW PICTURES

We are currently looking for any budding artists young or old who would like to send us a drawing/painting to brighten up the windows at the surgery. Your creations can be mailed to the surgery or placed in the surgery post box when you are passing on your daily exercise route

We have already had a fabulous response and thank you for your support to us and the NHS. The building is looking wonderful and **colourful**. **Don't forget to put your name and age** on the back. Once things have returned to normal a prize for the most creative picture will be chosen by our Practice Manager



CONTACT US

St Luke's Primary Care Centre
Timken Way South, Duston
Northampton, NN5 6FR

Tel: 01604 587918 or
01604 751832
Fax: 01604 592781

- Option 2 - Speak to reception
- Option 3 - Results (after 10 am)
- Option 4 - Prescriptions (11am - 5.30pm)
- Option 5 - Secretaries
- Option 6 - Administration team

Website: www.stlukesprimarycarecentre.co.uk
Email: nccg.contact.stlukesduston@nhs.net
Connect with us on Facebook

Northamptonshire Community Resilience Service

There is now support line for the most vulnerable people in Northamptonshire during the coronavirus crisis. This helpline is managed by the Customer Service Centre at Northamptonshire County Council. It allows those who cannot leave their homes under current restrictions and those who are self-isolating and have nobody to call upon for help to request support in getting access to food, prescriptions and other vital services that they require. It means that care can be provided to those that really need help. It applies to those with existing health conditions, those who are pregnant or those aged 70 and above.

Each call to the helpline will be triaged so that individuals receive the care and support that is appropriate to their needs. They will co-ordinate requests by area and link them up with local community groups, volunteers and voluntary organisations who have pledged their support.

Those requiring help are asked to call the support line on 0300 126 1000 (option 5).