Which Practices are part of The ARC Hub PCN?

- St Luke's Primary Care Centre
- Eleanor Cross Health Care

We will be working alongside

- Clinical Pharmacists
- Social Prescribers
- Care Co-ordinators
- 1st Contact Physiotherapists

to deliver a holistic approach to healthcare, with a strong focus on prevention and personalised care.

The ARC Hub PCN have a collective patient population circa 40,000 and we believe we are the optimum size to enable us to continue to work effectively together and improve patient services and health outcomes.

What is a Primary Care Network?

A primary care network consists of groups of general practices working together with a range of local providers, including across primary care, community services, social care and the voluntary sector, to offer more personalised, coordinated health and social care to their local populations. Networks would normally be based around natural local communities typically serving populations of at least 30,000.

They should be small enough to maintain the traditional strengths of general practice but at the same time large enough to provide resilience and support the development of integrated teams.

Our Vision

Providing the best possible care to our patients

Our Values

Learning and improving together, capitalising on our diversity

The core characteristics of a PCN are:

Practices working together and with other local health and care providers, around natural local communities that geographically make sense, to provide coordinated care through integrated teams.

Providing care in different ways to match different people's needs, including flexible access to advice and support for 'healthier' sections of the population, and joined up care for those with complex conditions.

Focus on prevention and personalised care, supporting patients to make informed decisions about their care and look after their own health, by connecting them with the full range of statutory and voluntary services

Use of data and technology to assess population health needs and health inequalities; to inform, design and deliver practice and populations scale care models; support clinical decision making, and monitor performance and variation to inform continuous service improvement. Making best use of collective resources across practices, and other local health and care providers to allow greater resilience, more sustainable workload and access to a larger range of professional groups

Our Aims

- To work at scale, efficiently and effectively to deliver Primary Healthcare to the patients registered with each member Practice
- To deliver New Models of Care incorporating the GP Five Year Forward View, 10 high impact actions to re- lease capacity in general practice
- To develop a suitably qualified skill mixed workforce ft to continue to take the NHS forwards
- To listen to the views of our patient population to provide the most appropriate access to services
- To work together to ensure we provide good care for both patient and staff whilst continuing to maintain the independence and individuality of each practice.
- Staff and patients are an invaluable and important part of this process and will be kept informed and involved at all times. Practices benefit from additional services such as personalised care. Patients will be kept informed of any changes via patient participation groups, notice boards, the Practice website, Facebook page etc.

Data Protection-GDPR

During the course of our work we may share your information with these Practices and healthcare organisations and professionals. We will only share this information where it relates to your direct healthcare needs.

When we do this, we will always ensure that appropriate agreements are in place to protect your information and keep it safe and secure. This is also what the Law requires us to do. If you would like to see the information the PCN holds about you please contact your Practice Data Protection Officer

Any other queries on the PCN can be directed to your surgery Practice Manager

Dr Toyosi Adeniji and
Dr Emma Donnelly

The ARC Hub PCN Clinical Directors

Contact:

PCN Administrator
The Arc Hub PCN
Northantsicb.archubpcn@nhs.net

The ARC Hub PCN

Primary Care Network (PCN)

Information Leaflet for Patients