**NGH RELATIVE SUPPORT LINE NOW AVAILABLE**

We have listened to your concerns over the past few weeks and understand everyone's worries when it comes to having a relative or loved one in hospital, while visiting is restricted.

We have set up a relative support line so you can check in on their current condition. In order to use this service, you will need to know the patient’s full name, ward location, date of birth and NHS number where possible.

Our team will then take this information and check in with the ward to obtain details on the patients condition. You will then receive a call back with this information.

**To use this service, please dial 01604 545784.**

The line is open on:

Monday to Friday - 9:00am til 5:00pm

Saturday and Sunday - 10:00am til 4:00pm

The line will be open between 10am and 4pm on the bank holiday.

This line cannot be used for advice on upcoming appointments or admissions, advisers will not be able to answer these questions.

Thank you

Northampton General Hospital Team