St Luke’s Primary Care Centre – Patient Participation Group

Meeting Minutes

# June 16, 2015

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| Present: | Chris Churchman (Chair), Alison Pound (Practice), Tom Tarry, Kath Bottwood, Jane Other, Liz Tregonning, Geoffrey Beedell (Patients) |
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1. Apologies

Moira Chapman, Ray Chapman

# Previous Minutes

# 17/03/15 - Agreed

1. Practice Update

* Review of New Appointment System has taken place – Overall stayed as was with minimum tweaks / training. Receptionists have dealt well with changes.
* TV Screen now working
* Repeat Prescription Slips have changed
* All Patients have to be registered with a GP – Notice on Website. Temporary Residents are registered on the System in order to maintain a permanent record. Used to go to PCT.
* CQC looking at Northampton Practices in July.

1. Update on PPG Activities

* Living with Arthritis – Well attended with good feedback. Also identified that several Patients were unable to attend.
* Future Events discussed – Bereavement, Mental Health, Diabetes
* AP advised that Practice Software identified demographics of high at risk patients – c60 letters per month sent to targeted Patients
* Future events to be advertised in bi-monthly Duston Magazine

1. West Locality Engagement Group

* Took place 16th May in Kettering
* Survey completed of 6 Patients from St Lukes

1. Public Workshop

* Carried over to next meeting

1. Notice Boards

* Website address to be freely available and also included in PPG Newsletter

1. Next Meeting

15th September 2015

MC happy to stand again as Chair – Will produce a Chairperson’s Report

AP to inquire as to a Doctor could attend PPG