St Luke’s Primary Care Centre – Patient Participation Group

Interim Meeting Minutes

# January 20, 2015

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| Present: | Moira Chapman (Chair), Ray Chapman, Christine Page, Pauline Robinson, Geoffrey Beedell, Kath Bottwood, Kate Howard (Patients)  |
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1. Apologies

Alison Pound (Practice), Liz Tregonning, Christine Churchman (Patients)

# Welcome

MC welcomed KB & KH to the Meeting

1. Previous Minutes

Minutes of AGM (18/11/2014) agreed unanimously.

1. Practice Update

MC gave updates as provided by AP:

* Patients and Medical Staff not fully happy with current System. When appointments are all taken on new system, patients will be advised to either call 111 or go to a Pharmacy.
* Friends & Family Test Results re January: 66 in total, 32 Positive and 34 Negative. AP would like PPG to encourage more Patients to complete. Also consideration to Doctors handing out forms to Patients for completion.
* AP also requesting PPG to support the EPS Initiative. Some medicines not available via EPS.
1. PPG Future Initiatives

Discussions held re the following;

* Arthritis Community Care Champions (Barbara Hog) via Saxon Spires PPG – MC to approach both BH & AP. Tuesday, Wednesday or Thursday being optimum days.
* Take ownership for Carer Board.
* “Detect” – Sun Awareness.
* Move Noticeboards from existing location to under Screen on Ground Floor – MC to approach AP.
* Old Medicines – What to do with them.
* Interaction with Pharmacy.
* Arrange Speakers i.e. KH who is a qualified Mental Health Nurse.
* Attendance by PPG at Surgery at Optimum Times on an Ad-Hoc Basis to assist with self check-in.
1. Next Meeting

17th March, 2015 @ 18.15hrs.