

# ST LUKE'S PRIMARY CARE CENTRE

AUGUST EDITION 2020

## ***Latest Northamptonshire Covid-19 Information***



Residents of Northampton are being urged to take action as the number of cases has risen above the national rate. We all need to work together to prevent a local lockdown.

Please follow these simple steps to help prevent us from having to reduce our services further:-

- We are open but general practice is NOT back to normal
- We are still working on a reduced service and not able to provide some of the services we offered prior to COVID-19—this is outside of our control, we have to follow the government guidelines—this is to protect you.
- Demand for appointments has increased significantly and we are experiencing a high volume of calls into the practice.
- Please use our email address for any non-urgent enquiries—this will prevent you from having to wait in a queue - someone will get back to you
- Avoid any unnecessary travel
- Please register for our on-line services if you are able to
- If you have a hospital appointment or delayed procedure we are not able to influence this—you need to speak to the hospital

COVID-19 IS A VERY REAL THREAT IN NORTHAMPTON AND THE INITIATIVES WE HAVE TO TAKE ARE TO PROTECT YOU PLEASE RESPECT OUR CLINICIANS AND THE REST OF OUR STAFF WE ARE WORKING IN EXTREMELY DIFFICULT CIRCUMSTANCES



The practice is currently in the preliminary stages of organising this years Flu Vaccination Programme.

Due to social distancing guidelines we need to space out the flu clinics. This means it will take longer to vaccinate all of the patients who are eligible. In order to maximise the impact of the vaccination, we want to vaccinate patients as early in the flu campaign as possible.

As you can imagine this is going to require a significant amount of organisation and we will have to utilise the building in a different way to ensure we adhere to all the Government Guidance in light of COVID-19. This is to protect you and our staff delivering the vaccinations and the support staff required to ensure the clinics run as smoothly as possible.

We will be releasing a Newsletter in the coming weeks which will detail specifically the measures the practice has put in place, time frames for the vaccination of the different patient groups and clear instructions on how, the patient, can assist in this process.

We will have marshals in place to direct you and our PPG will also be supporting us in this initiative.

### SHIELDING/COLD ZONE



We will be continuing to operate our shielding/cold zone of those patients who were on the register.

We appreciate that some patients will find it daunting getting back into society following shielding and we want to make you feel as comfortable as possible when visiting the practice.

We do ask all patients, unless you have an exemption, to wear a face covering, this is for your safety and wellbeing.

Please inform reception when you contact the surgery so they can check your medical record and book you into the appropriate clinic.

### CONTACT US

St Luke's Primary Care Centre  
Timken Way South, Duston  
Northampton, NN5 6FR



Tel: 01604 587918 or  
01604 751832

- Option 2 - Speak to reception
- Option 3 - Results (after 10 am)
- Option 4 - Prescriptions (11am - 5.30pm)
- Option 5 - Secretaries
- Option 6 - Administration team

Website:

[www.stlukesprimarycarecentre.co.uk](http://www.stlukesprimarycarecentre.co.uk)

Email: [nccg.contact.stlukesduston@nhs.net](mailto:nccg.contact.stlukesduston@nhs.net)

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